

INFORME ANUAL 2011/12

Oficina de la Defensora Universitaria

Septiembre 2012



**Universidad
Europea de Madrid**

LAUREATE INTERNATIONAL UNIVERSITIES



Periodo

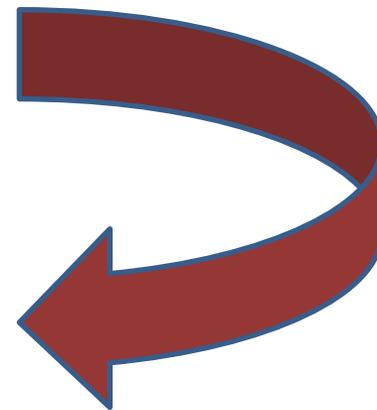
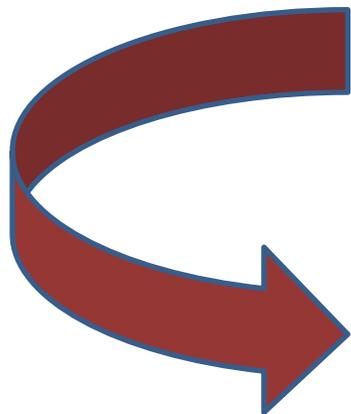
septiembre 2011 – Agosto 2012

Informes cuatrimestrales

1er. Q septiembre-diciembre 2011

2ºQ enero-abril 2012

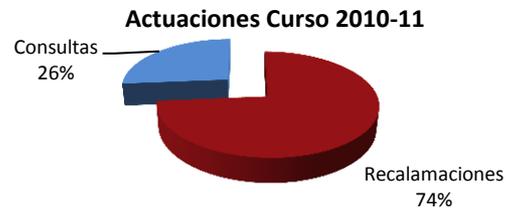
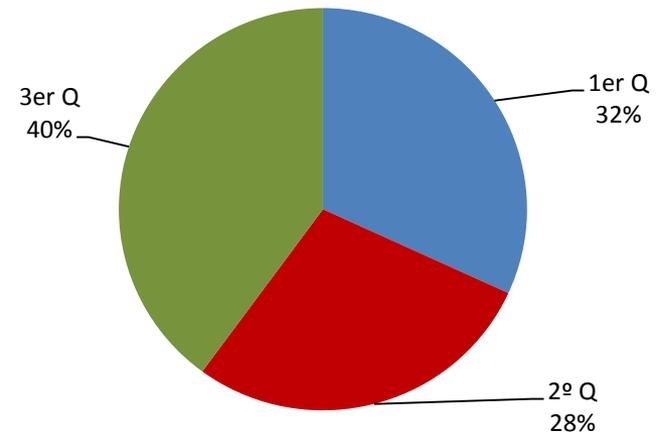
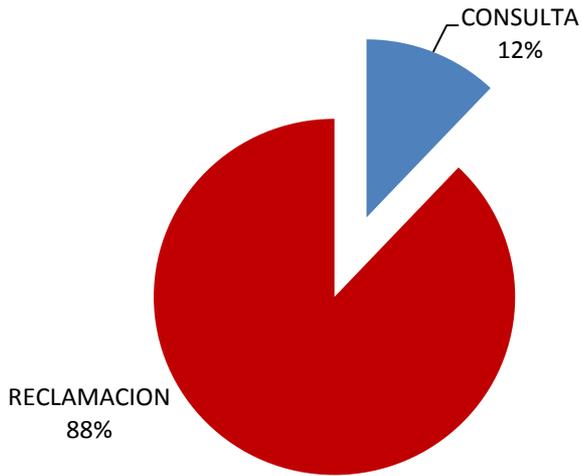
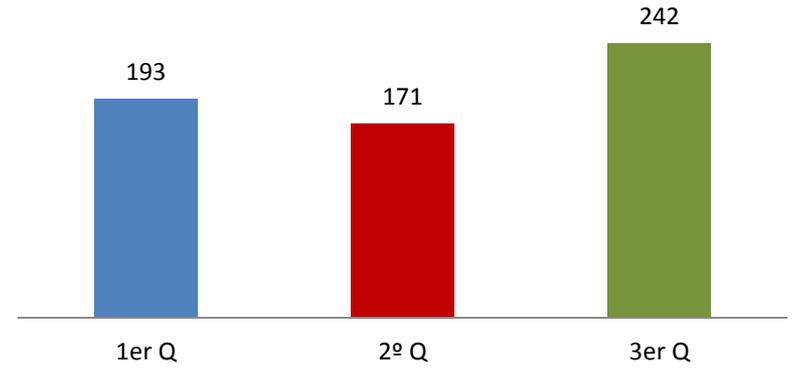
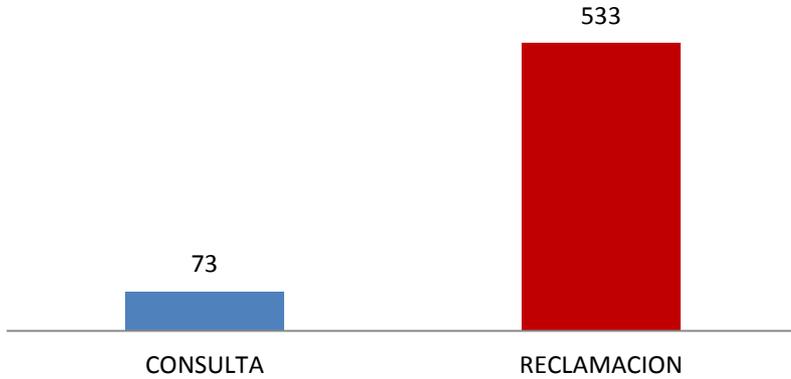
3º Q mayo-agosto 2012





Datos globales curso 2011/12

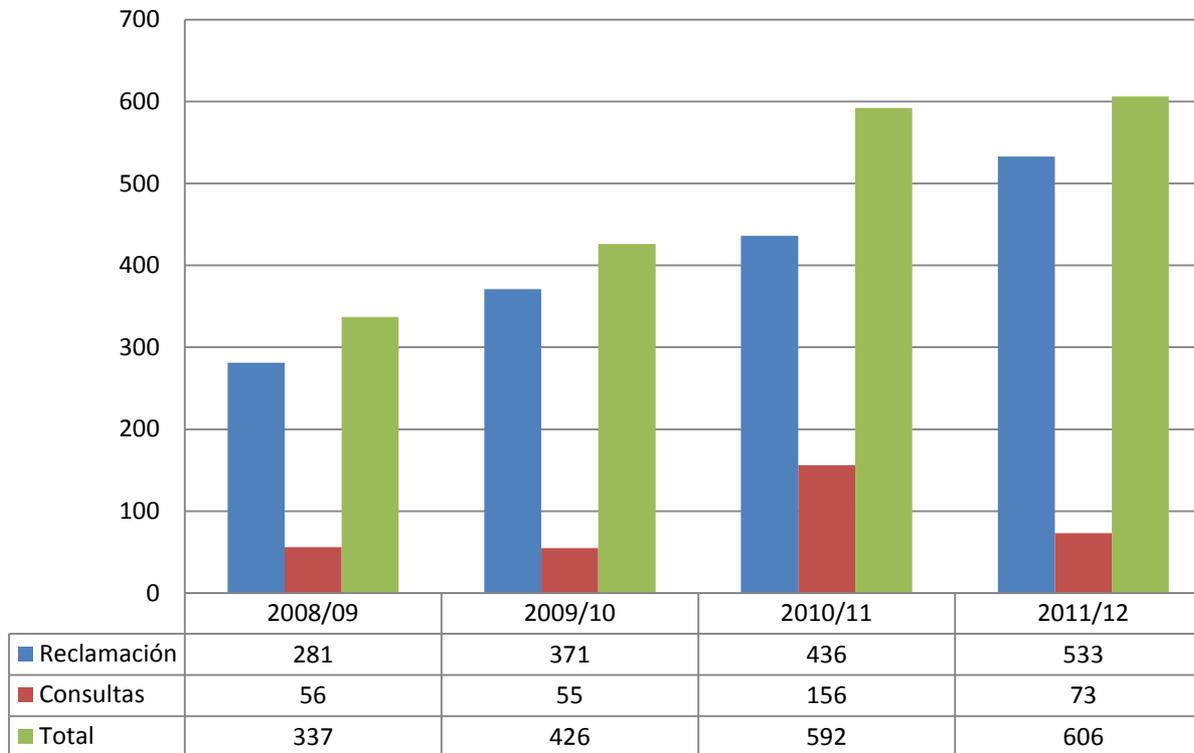
Total 606





Comparativa curso académicos datos globales

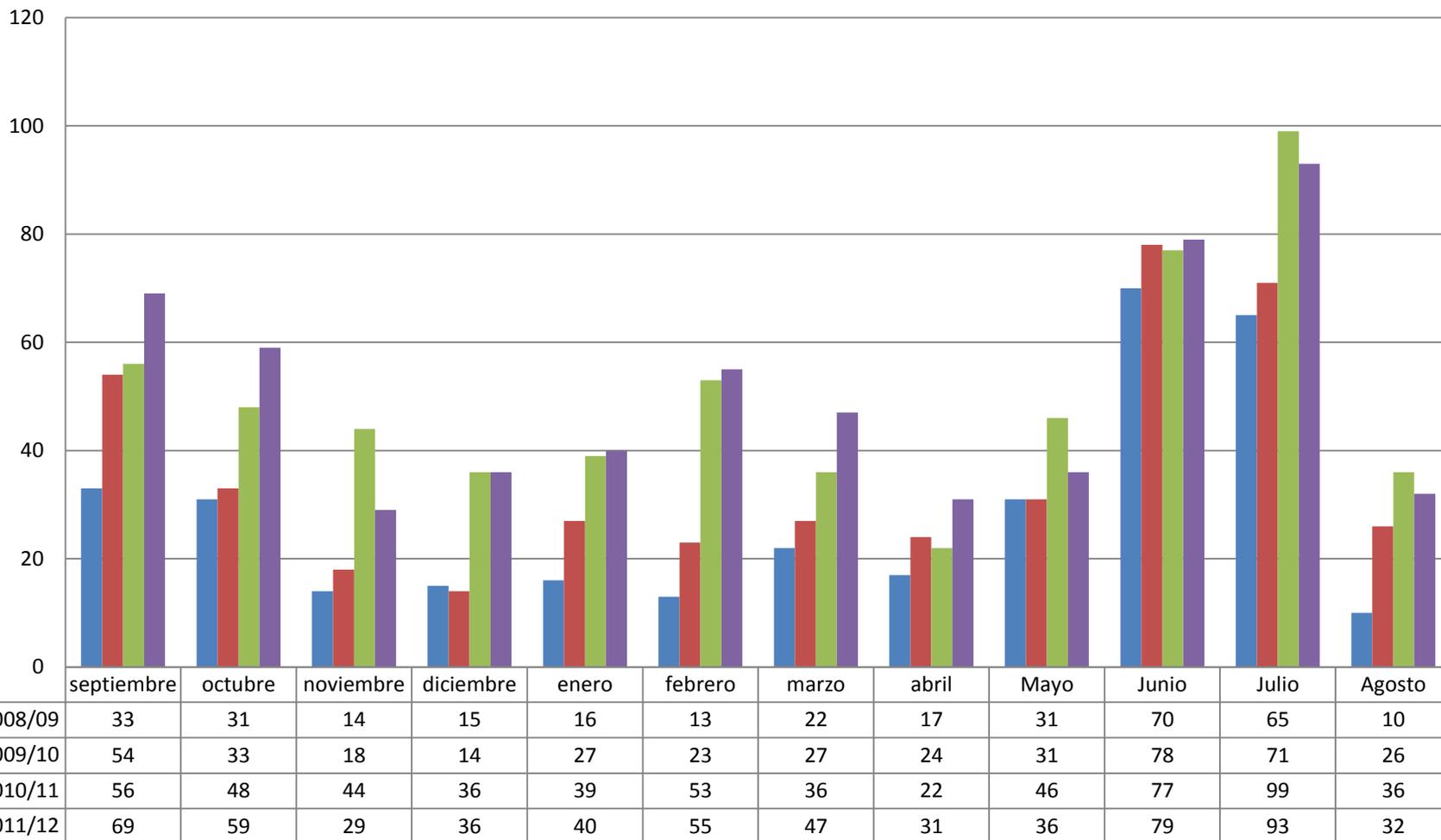
Curso 2008/09 – 2009/10 – 2010/11 – 2011/12





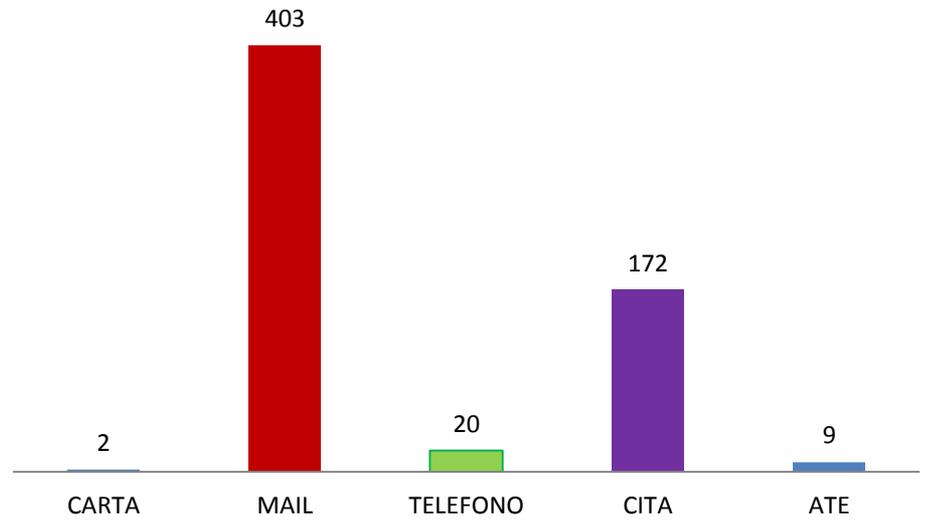
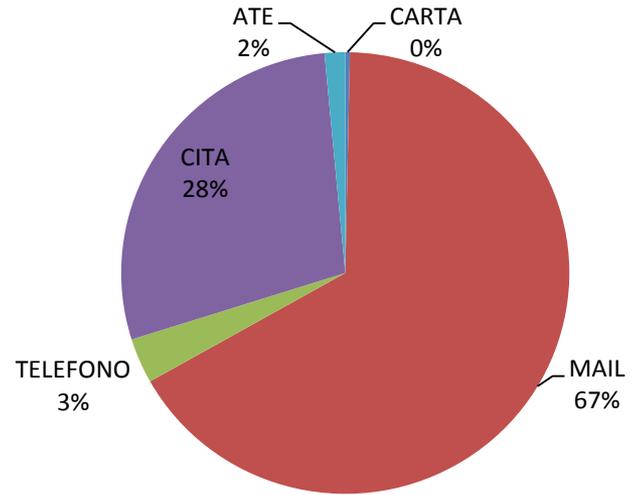
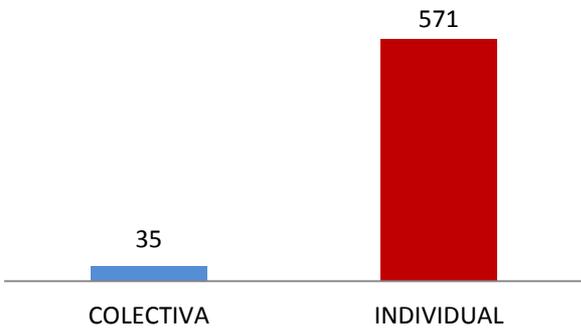
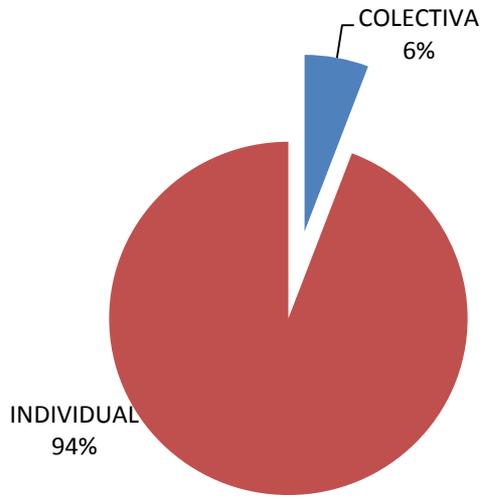
Comparativa curso académicos mes a mes

Curso 2008/09 – 2009/10 – 2010/11 – 2011/12





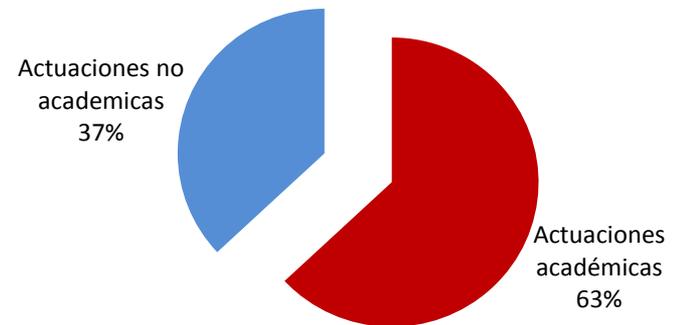
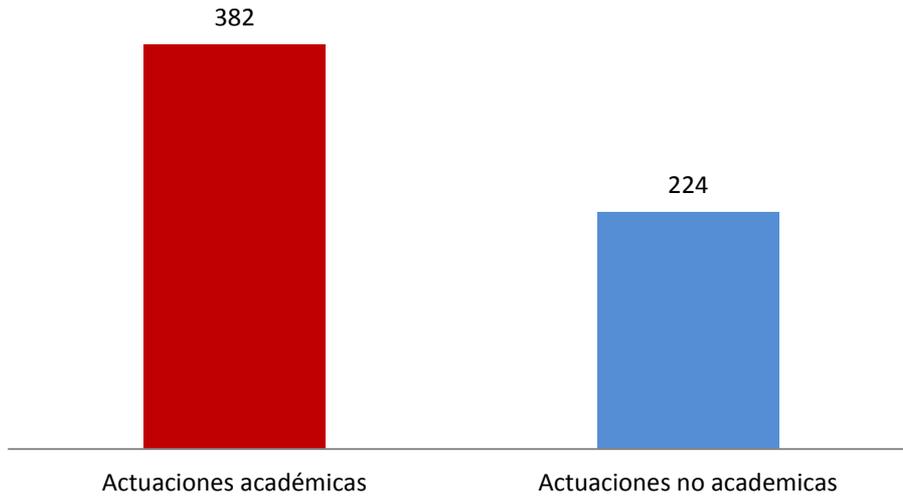
Tipología y medios





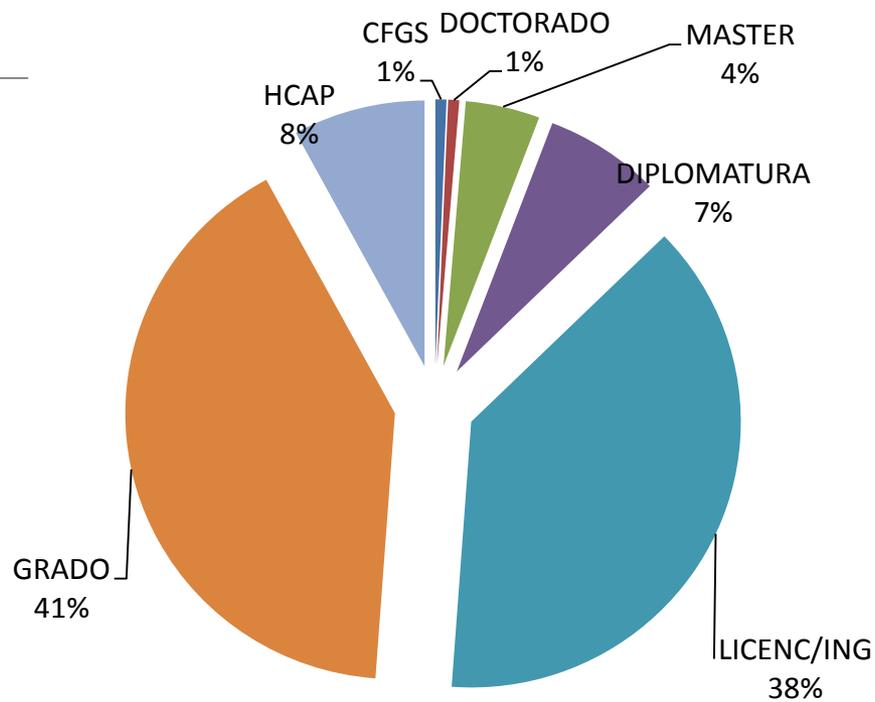
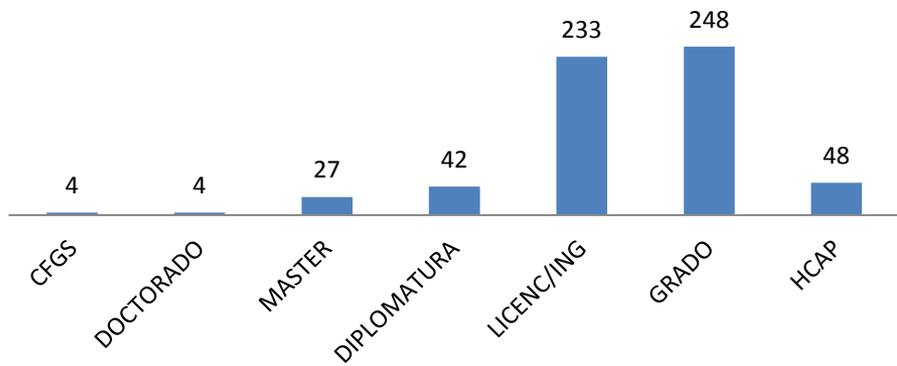
Tipología por contenido de la Reclamación/Consulta

Académica VS no académica



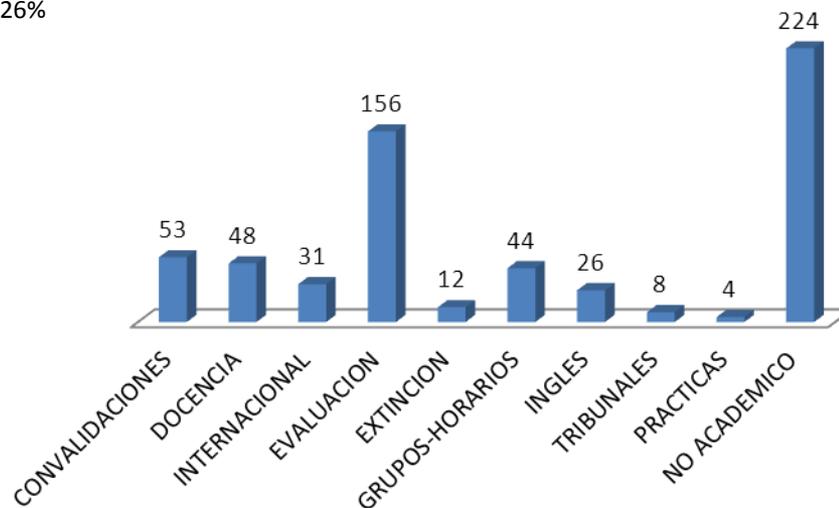
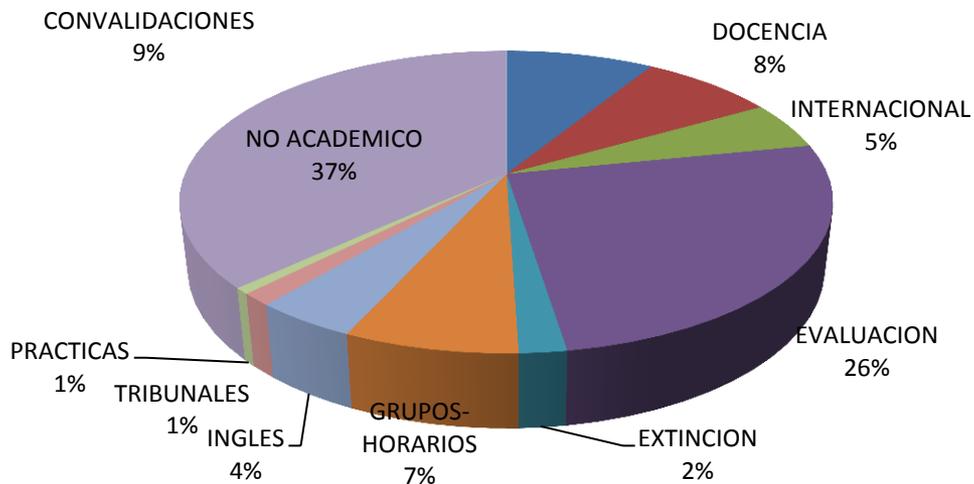


Titulaciones



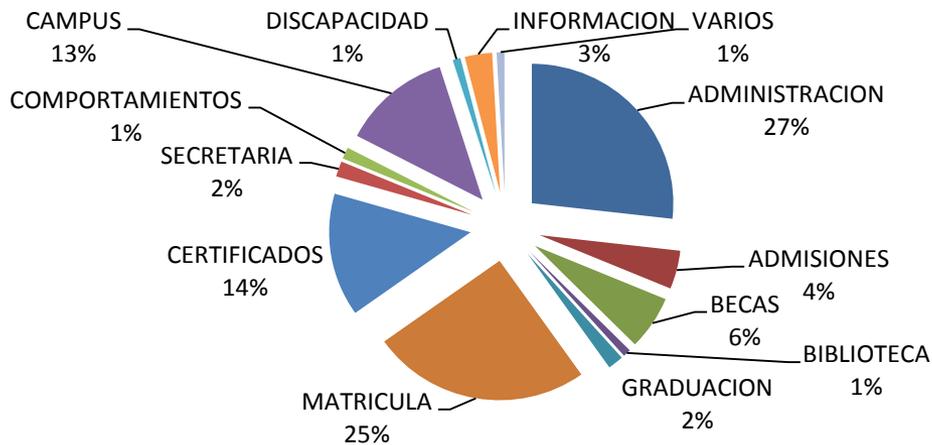
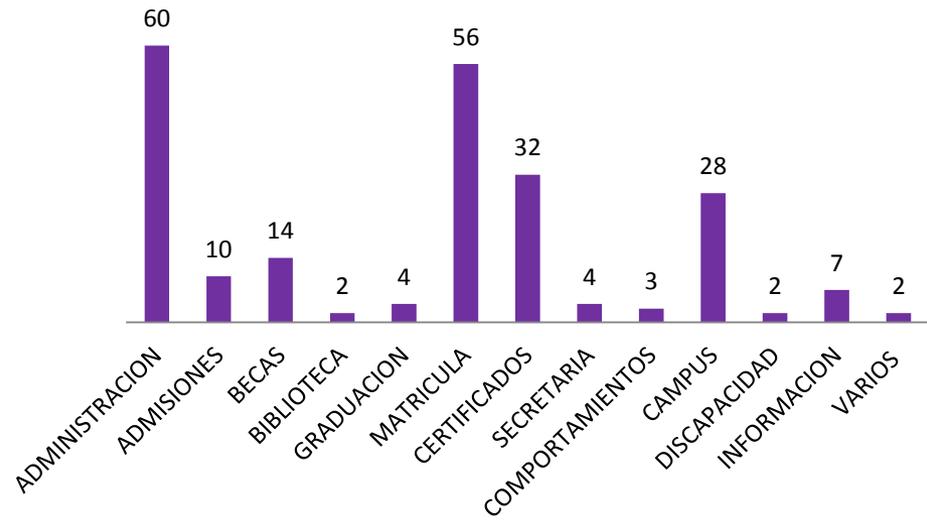


Asuntos ACADÉMICOS que someten a consideración



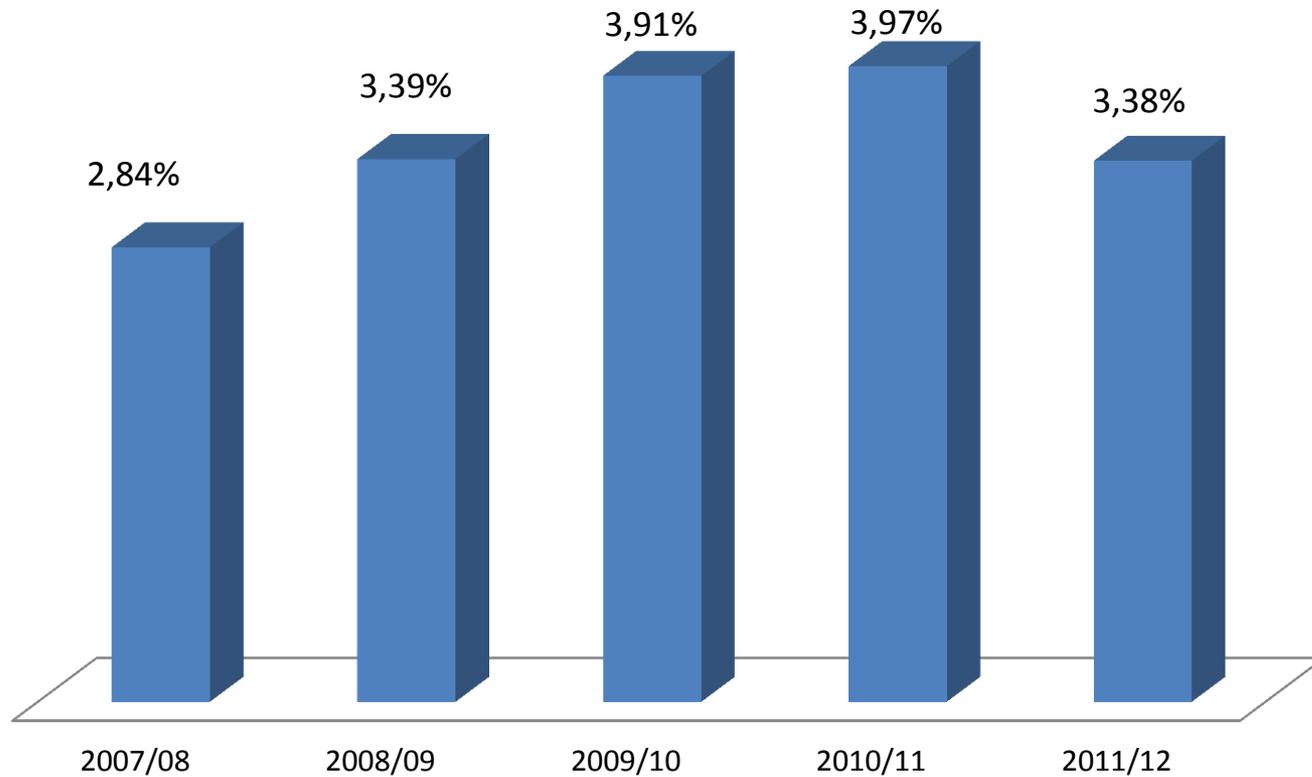


Asuntos NO ACADÉMICOS in *strictu sensu* (224)





COMPARATIVA global del incremento de actuaciones (total alumnos UEM)





Algunas actuaciones de oficio curso 2011/12

- Reuniones mensuales con el Consejo de Delegados de la UEM
- Reuniones con delegados
- Asistencia una vez al mes Centro Valencia
- Asistencia en Policlínicas y Moraleja
- Seguimiento titulación Medicina, Odontología y Área Ingeniería Civil
- Encuentro Anual de la CEDU en octubre 2011 Cartagena
- Reuniones quincenales con coordinadores académicos
- Asesoramiento en áreas de mejoras críticas

(...)